

April 21, 2009

To Whom it May Concern:

I am writing to recommend the services of Lynn Sadusky and RAS Design. In spring 2007, my company secured the services of RAS Design to spearhead the process of our commercial kitchen buildout in San Jose. The challenge was to take a 5,500SF space previously occupied as an adult day facility and turn it into a fully functional central kitchen for our school foodservice company, with a footprint optimized to house both meal production and delivery for over 70 schools. In addition to an extremely efficient layout, the project needed to be complete on an almost impossible timeline, with escrow closing in the facility in late June and operations beginning by the start of the school year in September 2007, just three short months away.

I can unequivocally say that this project would not have been a success without the services of RAS Design, and the experience and professionalism of Lynn Sadusky. Her industry knowledge, vast network of contacts, and diligent adherence to strict and unwavering schedules was critical in our ability to meet our commitment to our customers. Lynn helped us to develop a very efficient space plan utilizing the most cost effective and versatile equipment for our needs, and identified valued and trusted partners that helped us meet our goals through a thorough, but timely, design-build bid process.

One of Lynn's most noteworthy characteristics is her follow-through and accountability. When Lynn commits to any task or deliverable, you can be assured that the job will be done right the first-time, on-time, without having to follow-up with her. When you place the amount of responsibility and trust on a service partner as we did with her in our San Jose buildout, such a quality is of paramount importance.

Lynn's professionalism and demeanor in inter-personal communication was also a strong asset to the project. When conflicts did arise between trades or contractors, Lynn was able to easily diffuse the situation and quickly move the team forward to resolution with minimal delay. I cannot stress the importance of this quality enough when working on a tight budget and an even tighter timeline.

I think it very important to note that my company, and I in particular, am not in the habit of giving out such glowing recommendations regularly. We are meticulous, demanding (though reasonable), and notorious for setting extremely high standards and expectations for our professional service providers. Subsequently, we are often disappointed when these providers fall short, as most often do. This is why I am so willing to give liberal praise to Lynn as one of the few professionals I have encountered in my career who not only meets my expectations, but surpasses them.



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The ultimate testament to customer satisfaction is repeat business. We have not hesitated to go back to Lynn immediately for both a remodel in another of our Bay Area facilities, and to consult on our new Southern California facility. I've often heard that one of the keys to entrepreneurial success is to surround yourself with competent professionals and just get out of their way. Lynn is one of the few professionals I can say I feel comfortable doing just that. It is for this reason that I refer her services and the services of RAS Design with the highest regard.

Sincerely,

Justin Gagnon
CEO, SNS
Children's Choice